



# PRIOR AUTHORIZATION REQUEST

## RESTASIS, XIIDRA

### Patient Information:

Name:	
Member ID:	
Address:	
City, State, Zip:	
Date of Birth:	

### Prescriber Information:

Name:	
NPI:	
Phone Number:	
Fax Number:	
Address:	
City, State, Zip:	

### Requested Medication

Rx Name:	
Rx Strength:	
Rx Quantity:	
Rx Frequency:	
Rx Route of Administration:	
Diagnosis and ICD Code:	

Your patient's prescription benefit requires that we review certain requests for coverage with the prescriber. You have prescribed a medication for your patient that requires Prior Authorization before benefit coverage or coverage of additional quantities can be provided. Please complete the following questions then fax this form to the toll-free number listed below. Upon receipt of the completed form, prescription benefit coverage will be determined based on the plan's rules.

**SECTION A:** Please note that supporting clinical documentation is required for ALL PA requests. Pharmacy prior authorization reviews can be subject to trial with additional medications that are not listed within the criteria. The policies are subject to change based on COMAR requirements, MDH transmittals and updates to treatment guidelines.

1	Is this request for initial therapy or for a continuation of therapy with the requested medication?	
	<input type="checkbox"/> Initial (If checked, go to 7)	
	<input type="checkbox"/> Continuation (If checked, go to 2)	
2	Is the patient currently receiving the requested medication? [If no, skip to question 7.]	Yes      No

If you have any questions, call:  
1-888-258-8250

Version 02.2026

## PRIOR AUTHORIZATION REQUEST

3	Has the patient been receiving medication samples of the requested medication? [If yes, skip to question 7.]	Yes	No
4	Does the patient have a previously approved prior authorization (PA) on file with the current plan? [Note: If the patient does NOT have a previously approved PA on file for the requested medication with the current plan, the renewal request will be considered under initial therapy.] [If no, skip to question 7.]	Yes	No
5	Has the patient been established on therapy for at least 3 months? [If no, skip to question 7.]	Yes	No
6	Has documentation been submitted to confirm that the patient has had a significant response to therapy, as determined by the provider? ACTION REQUIRED: Submit supporting documentation. [No further questions.]	Yes	No
7	Is the patient 16 years of age or older? [If no, no further questions.]	Yes	No
8	What is the diagnosis or indication?  <input type="checkbox"/> Keratoconjunctivitis sicca (KCS - dry eyes) (If checked, go to 9) <input type="checkbox"/> Sjogren's syndrome (If checked, go to 9) <input type="checkbox"/> Other (If checked, no further questions)		
9	Is this medication being prescribed by, or in consultation with, an ophthalmologist or optometrist after completing a slit lamp evaluation? [If no, no further questions.]	Yes	No
10	Has the patient tried and failed at least TWO different types of artificial tears products used at least 4 times per day? [If no, no further questions.]	Yes	No
11	Was ONE of the products tried and failed an ointment OR contained a high viscosity ingredient (such as glycerin or propylene glycol)?	Yes	No

***Please document the diagnoses, symptoms, and/or any other information important to this review:***

**If you have any  
questions, call:  
1-888-258-8250**

Version 02.2026



# PRIOR AUTHORIZATION REQUEST

---

---

---

**SECTION B:** Physician Signature

---

PHYSICIAN SIGNATURE DATE

**FAX COMPLETED FORM TO: 1-833-896-0656**

**Disclaimer:** An authorization is not a guarantee of payment. Member must be eligible at the time services are rendered. Services must be a covered Health Plan Benefit and medically necessary with prior authorization as per Plan policy and procedures.

**Confidentiality:** The information contained in this transmission is confidential and may be protected under the Health Insurance Portability and Accountability Act of 1996. If you are not the intended recipient any use, distribution, or copying is strictly prohibited. If you have received this facsimile in error, please notify us immediately and destroy this document.

If you have any questions, call:  
1-888-258-8250

Version 02.2026