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# 2nd Quarter Provider Forum

## June 16, 2022

# Provider Forum Agenda

**Operation Updates – Adrienne Bennett, Sr. Director, Provider Management**
**Lashobie Avery, Provider Relations Manager**

- Referrals – Case Management
- Credentialing Timelines
- Credentialing – Joining Par
- Electronic Appeals Submission
- Utilizing the MPC Provider Portal
- Pulling Member Panels
- Access and Accessibility Surveys
- Fee Schedules
- Quarterly Provider Newsletters
- Next Provider Forum

**Quality Improvement /HEDIS Outreach – Sammi Turner, Quality Improvement Manager**

**Health Education – Rachelle Cannon, Prevention & Wellness Manager**

**Pharmacy Updates – Dr. Jonathan Keyser, Director of Pharmacy**

**COVID 19 Treatment – Dr. Bruce Vanderver, Chief Medical Officer**

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# Operational Updates

Lashobie Avery, MBA, MHA
Provider Relations Manager

# Referrals to Case Management

**CASE MANAGEMENT:**

Where Advocacy, Innovation & Collaboration Come Together

**Providers may refer members to case management for assistance with chronic illnesses, navigating the healthcare system, social determinants of health and many other obstacles to optimum health.**

Information needed:

1. Member name, dob and MA#
2. Reason for the referral; provide all relevant information and include contact information available in your system.
3. Contact person requesting the referral to provide updates and progress of the referral.

Referrals may be securely emailed, faxed and or called into our Special Needs coordinator.

# MPC Contacts and Update 2022

## MPC Special Needs Coordinator
## **Christina Sturgill, RN, BSN**

Phone: 443-300-7325
Fax: 1-844-284-7698
Email: MPCSNC@mpcmedicaid.com

MPC utilizes the **Special Needs Coordinator (SNC)** role as the primary contact for the case management department. Referrals are processed by the SNC and assigned to the appropriate care management team for outreach, assessment and engagement. The role also assists in answering questions and providing information for case management questions.

# Credentialing Timeline

The credentialing process can take up to 120 days from the date that a clean application was received.  A clean application means that all required documentation has been received and is valid.  Once we receive your application, you will receive notification to whether the application is complete or missing documentation.  If documentation is missing or expired, the credentialing process will stop until we receive the updated documents. Otherwise, the credentialing will begin!

Sometimes, document expire during the cred process—please respond immediately to request for updated documents.

# Credentialing – Joining Par

As a courtesy, Maryland Physicians Care adds practitioners associated with a par group and pays claims in accordance with the practice's rates. However, we still need the group to send in the appropriate documentation to have the practitioner loaded into our database.

# Electronic Claims Appeals Submission

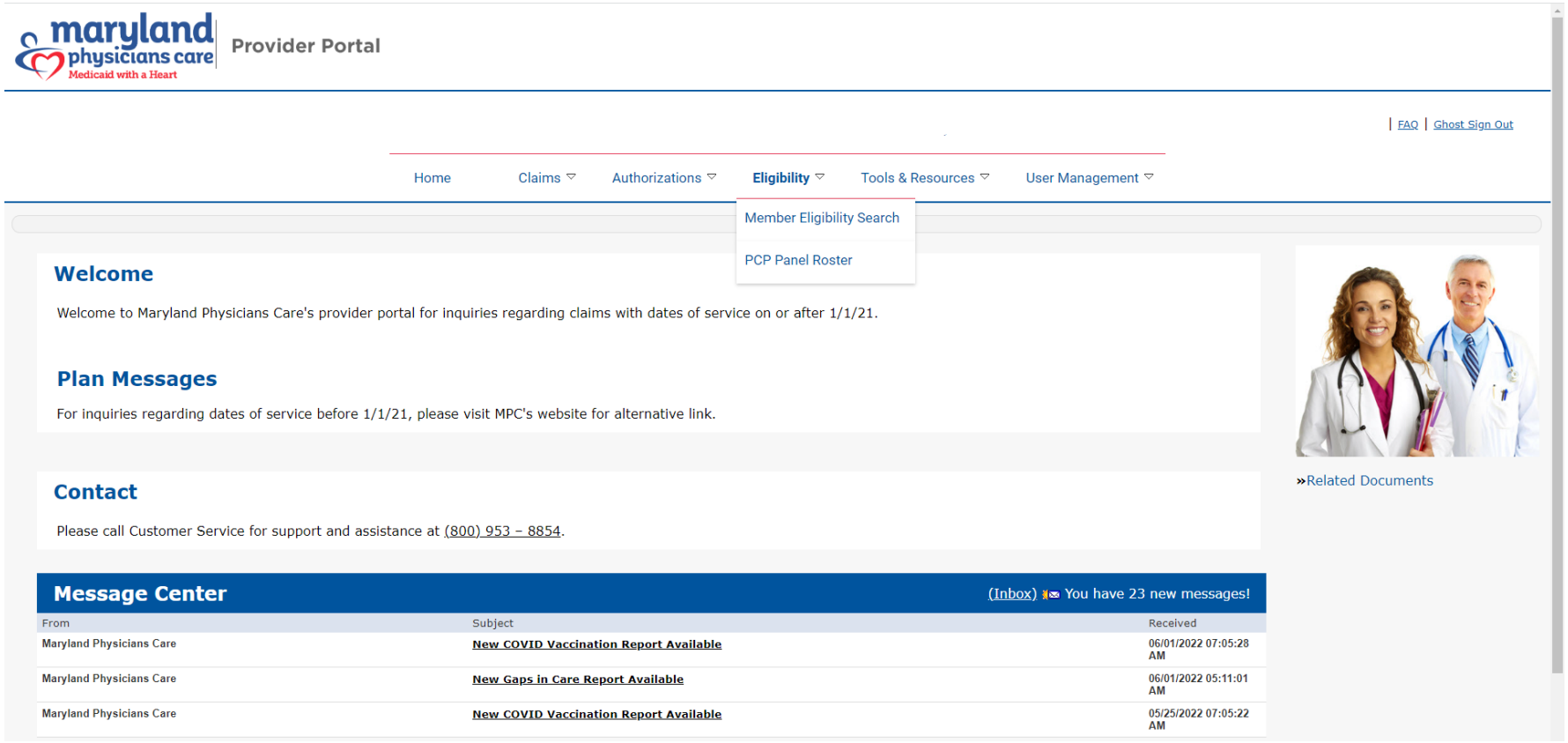
**Here are some reasons to try it today!**

- ❑ Easy
- ❑ Reduces administrative cost
- ❑ Saves administrative time
- ❑ Immediate confirmation
- ❑ Submit via the MPC website

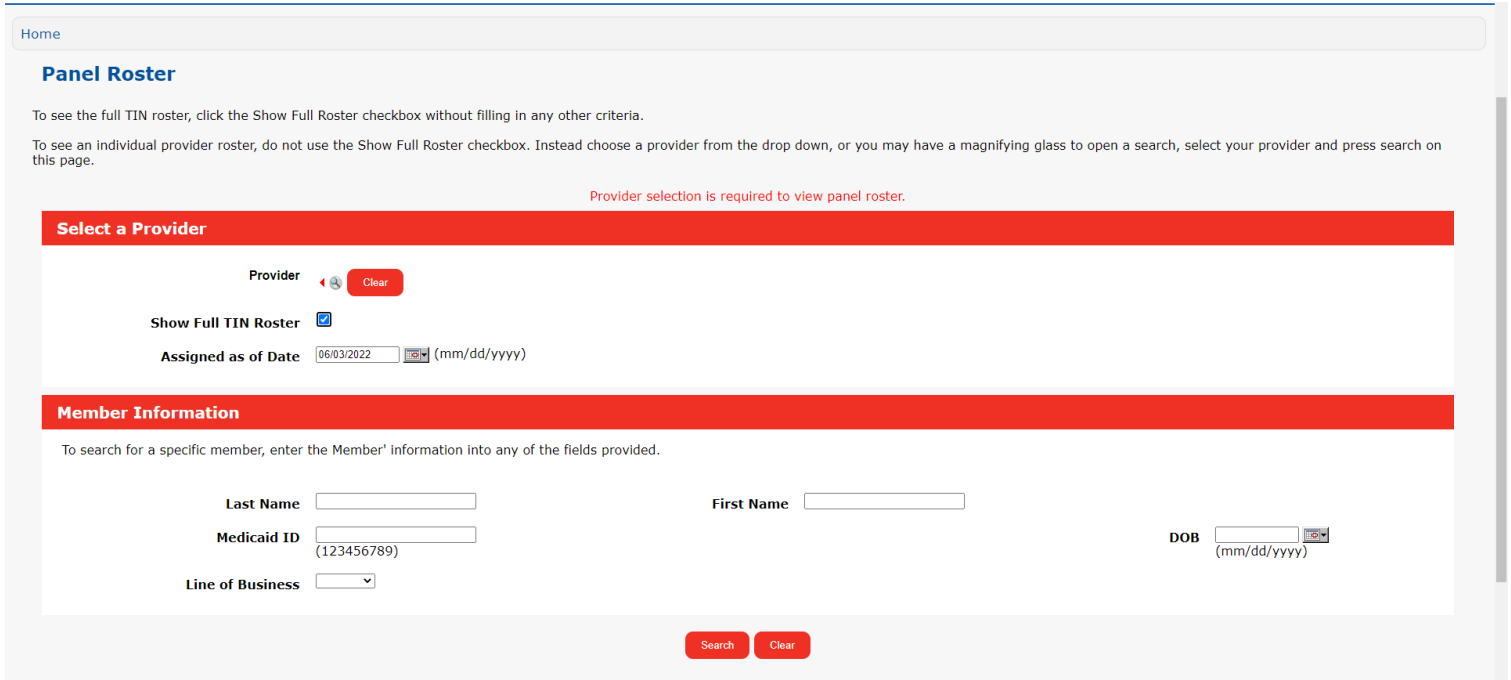
# Utilizing the Provider Portal

- Print EOB/EOP
- Print Member Panel
- Submit /Check Authorizations
- View Gaps in Care Report
- View Member Vaccine Status Report
- Search Member Eligibility

# Portal – Member Panels



# Make sure to check "show full TIN Roster" and then click search.



# & Accessibility Surveys

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We are conducting Access and Accessibility surveys and you may receive a call from our customer service  team.

# Fee Schedules

Fee schedules are updated based on notification from the Maryland Department of Health, it takes MPC approximately 45-60 days to have those changes reflected in our system.

# MPC Quarterly Provider Newsletter

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**Signup today!**

# MPC Quarterly Provider Forum

*Mark your calendar!*

**Our next Provider Forum is scheduled for September 15, at 9:00 AM!**

# Questions and Answers

Please post your questions in the Q&A area of the Webinar!

Thanks

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# Quality Improvement-HEDIS Outreach

Sammi Turner, Quality Improvement Manager

# HEDIS Annual Project- Lessons Learned

**Audit Findings for CY 2021**

*Postpartum claims* – medical records reviewed during the annual project documented member was seen for postpartum visit (days 7 to 84 days after delivery), but the diagnosis was not submitted on the claim.

- Include ICD-10 diagnosis **Z39.2** (Encounter for routine post-partum follow-up) on the claim

*Weight Counseling, Physical Activity and Nutrition Counseling (WCC) measure* -- medical records reviewed for wellness visits for children 3 to 17 years old documented BMI percentile, counseling for physical activity and nutrition.
Bright Futures recommends including the following ICD-10 codes on the claim to capture the counseling:

- BMI percentile
  - **Z68.51**—BMI < 5th percentile for age
  - **Z68.52**—BMI 5th to <85th percentile for age
  - **Z68.53**—BMI 85th to 95th percentile for age
  - **Z68.54**—BMI ≥95th percentile for age

  Nutritional Counseling—**Z71.3**
  Physical Activity Counseling—**Z71.82**

*Diabetic eye*-any eye exam note should include:

- Member Name
- Member Date of Birth
- Optometrist/Ophthalmologist typed/printed name and signature and credentials
- Date of Service
- Diabetes diagnosis
- Diabetic Retinopathy status in both eyes: Either Negative or Positive

**Billing is needed for both Primary and Secondary Insurance plans**

# Prospective HEDIS Projects

**Prospective reviews allow for plans to use Supplemental data (non-standard) for select measures. Medical record review is a form of non-standard supplemental data collection.**

*MPC will provide prospective reviews on the following measures for CY 2022:*

- WCC- Weight Counseling in Children
- CIS- Childhood Immunizations
- IMA- Adolescent Immunizations
- CBP- Controlling Blood pressure
- CDC- Comprehensive Diabetic Care- CDC CBP, CDC Eye, A1c
- CCS- Cervical Cancer Screening- must include member's name, date of birth, date of service, and include the results (Historical 3 to 5 year look back depending on age of member).

Sites not providing EMR access will be requested to fax records 1-855-946-1758

# Contact Information

**Secure Fax Line-** 855-946-1758

**MPC – MCMI Mailing Address**
1201 Winterson Rd – 4th Floor
Linthicum Heights, MD 21090

**MPC (MCI-MCMI) HEDIS Staff**

HEDIS Manager
Debbie Morris
410-412-9723
Dmorris@mpcmedicaid.com

HEDIS Project Manager (Medical Records)
Amanda Hart
410-412-9718
Ahart@mpcmedicaid.com

# Population Health Incentive Program Measures

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Information reflects NCQA HEDIS Measure Year (MY) 2021 Technical Specification and is used only as a reference to assist in improving your practice's HEDIS/VBP rates.

| Measure | Requirement | CPT |
|---|---|---|
| Asthma Medication Ratio | Members must fill controller medication routinely (encourage 90-day fill). Ratio of controller to reliever medication ≥0.50 is required. | Pharmacy claim based- MPC is providing 90-day prescription fills for maintenance medications. |
| Risk of Continued Opioid Use- ***A lower rate = better performance*** | Members aged 18 – 64 years.<br>31 days of prescription opioids in a 62-day period | Pharmacy Claim Based |
| HbA1c Poor Control (>9)-***A lower rate = better performance*** | Goal is to have last A1c result in the measurement year <9 | <table><tr><th>A1C Result</th><th>CPT II Code</th></tr><tr><td>A1c <7%</td><td>3044F</td></tr><tr><td>A1c ≥7% and <8%</td><td>3051F</td></tr><tr><td>A1c ≥8% and ≤9%</td><td>3052F</td></tr><tr><td>A1c >9%</td><td>3046F</td></tr></table> |
| Lead Screening—2 measures included<br>HEDIS LSC—lead test on or before 2nd birthday<br>Maryland Custom Lead—lead test 12-23 months of age | Maryland Custom Lead-All members born in 2021 (total population-not based on risk) must complete a lead test before the end of 2022. Testing can occur as early as 9 months of age<br>HEDIS Lead- All members born in 2020, must have test complete on or before 2nd birthday | Only one code will meet compliance 83655 |
| Prenatal/Postpartum | Prenatal: Timeliness of Prenatal Care: A prenatal care visit in the first trimester or within 42 days of enrollment in the health plan.<br><br>Postpartum: Deliveries that had a postpartum visit on or between 7 days and 84 days after delivery | Prenatal Visit: CPT/CPT II: 99201-05, 99211-15, 99241-45, 99483 HCPCS: G0463, T1015<br><br>Postpartum: 57170,58300, 59430,99501 |
| SSI Child- Birth to age 20<br>SSI Adult- 21 to 64 years of age | All members receiving Social Security Income should complete at least one Ambulatory Care Visit wit PCP. This can be sick/well/urgent care.<br>ED visits/Mental Health/Substance Abuse will not meet compliance | Any Ambulatory Care Visit Code or well visit code<br>Urgent Care visit codes: S9083, S9088 |

# Provider Portal for HEDIS Updates

HEDIS Tip Library- Updated Tip Sheet Available. Tip sheet will provide you with information on the abbreviations for Gap in Care reports. Tip sheet can be retrieved at: Provider Resources - Maryland Physicians Care

Quality of care is measured through the Healthcare Effectiveness Data and Information Set (HEDIS). The following HEDIS Tip Sheets have been created to reflect NCQA HEDIS 2021-2022 Technical Specifications and may be used as a reference to help you increase your practice's HEDIS rates. Please note that Maryland Physicians Care does not advise providers on which codes to use. Please always follow the State and CMS billing guidance to ensure the codes are covered prior to submission.

# Provider Gaps in Care

Email Communication- Gaps in Care for 2022 are now available in Provider Portal, sites may have received an email from ProviderNotifications@evolenthealth advising new “Gaps in Care” report. This was sent on behalf of Maryland Physicians Care (MPC). MPC is working with our partner Evolent Health to deliver these reports monthly and will update the messaging for future communications.

Reports will upload to the Provider Portal Monthly and can be retrieved here: Maryland Physicians Care - Portal (valence.care)- Log in with Username and Password. If you are not registered, you will not receive communication. If you would like to register, please reach out to your Provider Rep.

How to read the gaps in care report:

1. Columns X through BJ represent an abbreviation of the HEDIS measure (see TIP sheet)
2. A “0” in the column indicates member has an open gap in care that needs to be closed
3. Note: Gaps in care data is subject to claims lag, i.e., if claim was not received prior to monthly run, the gap will show as “0” until claim receipt
4. “NULL” represents the member has no gap in care for that measure

# Current Initiatives

- *Remote Scheduling*: MPC is currently providing telephonic outreach to a few high-volume practices that provide MPC with direct scheduling capabilities
- *Clinic Days*: Telephonic Outreach to assist in scheduling Breast Cancer Clinic days. Members who attend a clinic day will receive a $150 Visa Gift Card. SSI Clinic days (Baltimore Only) members will receive $100.00 gift card for completing vision appointment.
- *PPC*- Any member who completes postpartum care within 7–84 days postpartum will receive a $50.00 Gift Card. This is claim based. Gift card will mail approximately 30 days after claim is received.
- *CIS*- Newly identified mothers will receive recommended Immunization Schedule magnet
- *W15/Immunizations/Lead-* Live telephonic outreach to all members who remain non-compliant. Members are contacted to educate importance of 6+ well visits and are offered scheduling assistance- calls are made in conjunction with text- 9 months, 12 months, 15 months of age
- Members receive Milestone text at 2,4,6,9,12, and 15 months of age to educate what to expect at next well visit.
- *Asthma/SPC/SPD (Smart 90)-* Maintenance medication eligible for 90-day prescriptions.

# Member Communication- Sample Text

## Q2 text will target: PPC, WCV, WCV 15, IMA, CIS, BCS, SSI Adult/Child, and Diabetic Care

Hello from Maryland Physicians Care. Congratulations on your new baby. Please set up a postpartum care visit for a date that is between 1-12 weeks after your delivery. We will mail you a $50.00 VISA gift card for completing the visit. Call 410-412-8280 if you have any questions.

Hello “Insert member name” from Maryland Physicians Care. Did you know having a well visit every year with your doctor is the first step in managing your own health. Your doctor can provide screenings and review your history during well visits. Take control today. Call and schedule your well visit to good health.

Hi from Maryland Physicians Care! Doctors recommend regular mammograms. This is an x-ray that helps doctors find & treat breast cancer early.
Complete your mammogram by 12/31/21 and we will mail you $150 VISA gift card. If you need help, call 410-412-8280.

Hi, this is Maryland Physicians Care. Babies need 6 check-ups with their doctor in their first 15 months. The doctor will check on your baby’s growth & give them needed shots. Please call your child's doctor to schedule their next appointment

(Milestone text starting at 1 month of age-15 months. Text go out every 2 month. Educating on well visits, immunization, and lead testing)

Hi, this is a reminder from Maryland Physicians Care. You have an appointment on ##date## at ##time##. Our clinic is located at ##address##. You’ll receive your gift card for attending! Can you attend? Please reply YES or NO

| June | | | |
|---|---|---|---|
| Seton Imaging | Saturday | 6/18 | 9a – 12:45 |
| Greenbelt Community Radiology | Saturday | 6/18 | 8a – 12:15 |
| Frederick Community Radiology | Thursday | 6/23 | 1p – 4p |
| Fleet St American Radiology | Tuesday | 6/28 | 5:30p – 7:45p |
| Optical Fair Dr Attman Eastpoint | Wednesday | 6/29 | 10:30 – 2:45 |
| **July** | | | |
| Glen Burnie Advanced Radiology | Wednesday | 7/13 | 2p – 5p |
| Seton Imaging | Saturday | 7/16 | 9a – 12:45 |
| Dundalk Advanced Radiology | Thursday | 7/21 | 1p – 4p |
| Fleet St American Radiology | Tuesday | 7/26 | 5:30p – 7:45p |
| Optical Fair Dr Attman Eastpoint | Wednesday | 7/27 | 10:30 – 2:45 |
| **August** | | | |
| Liesure World Community Radiology | Thursday | 8/18 | 8:30 – 11:45 |
| Seton Imaging | Saturday | 8/20 | 9a – 12:45 |
| Clinton Community Radiology | Saturday | 8/20 | 8a – 12:15 |
| Fleet St American Radiology | Tuesday | 8/30 | 5:30p – 7:45p |
| **September** | | | |
| Medical Park Community Radiology | Saturday | 9/10 | 8a – 12:15 |
| UPMC Diagnostic Ctr Western MD | Thursday | 9/15 | 12p – 4p |
| Seton Imaging | Saturday | 9/17 | 9a – 12:45 |
| Fleet St American Radiology | Tuesday | 9/27 | 5:30p – 7:45p |

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# Clinic Day Schedule June-September 2022

# Contact Information

Any Questions regarding HEDIS/Member Outreach, please feel free to contact:

Sammi Turner M.B.A., D.H.A
Quality HEDIS Manager
MCI-MCMI for Maryland Physicians Care

Email: Sturner@MPCmedicaid.com
hedisoutreach@mpcmedicaid.com
Office: 443-412-8287
Cell 410-412-0394

# Questions and Answers

Please post your questions in the Q&A area of the Webinar!

Thanks

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# Provider Education

Rachelle Cannon, Prevention & Wellness Manager
Laura Prescott, Director of Quality/Accreditation

# Topics for today's forum

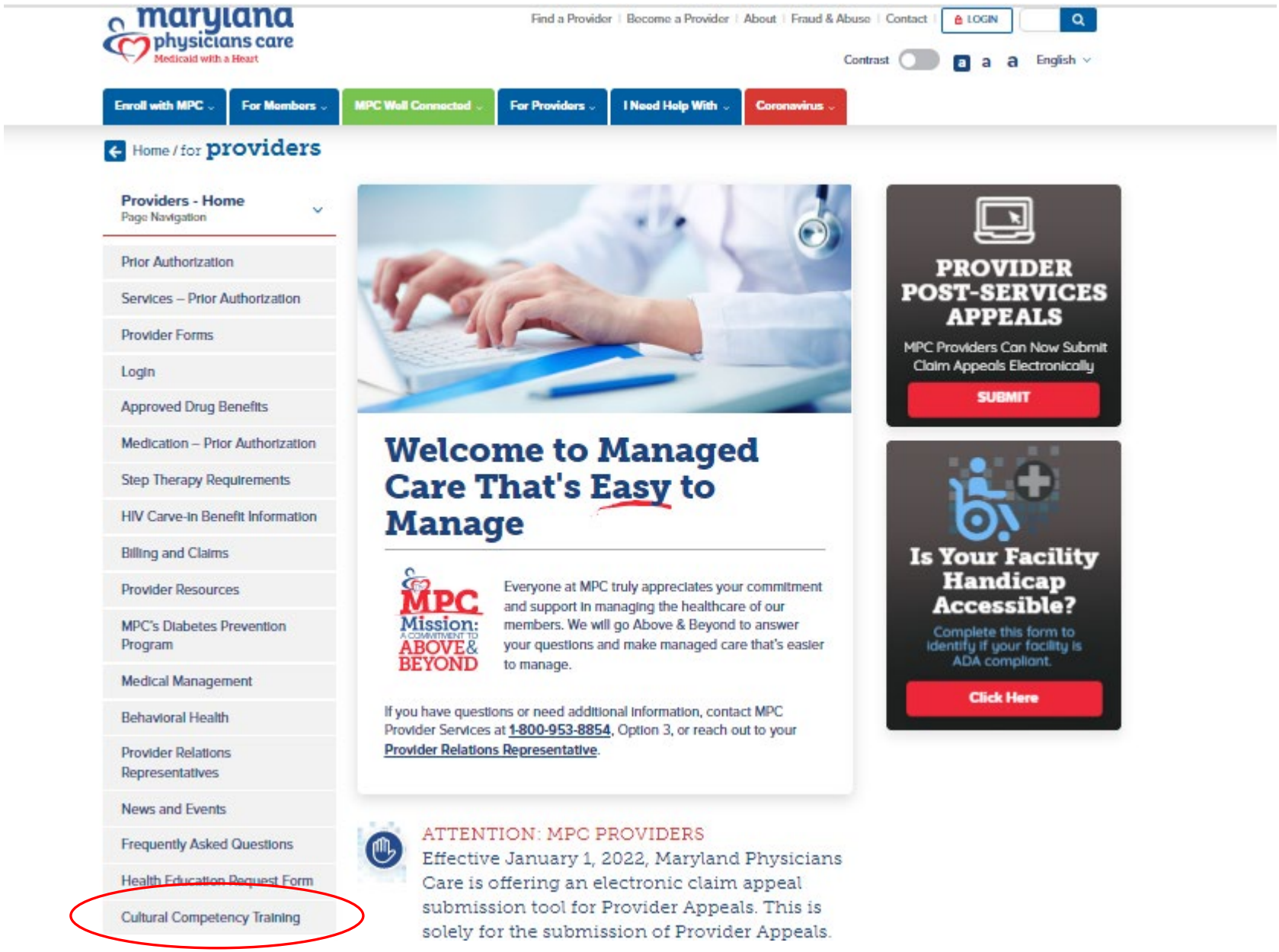
- Training
  - ❑ Cultural competency
  - ❑ Skill building for evidence-based community providers
- EPSDT
- Health education request form

# Cultural Competency

- Maryland Physicians Care has developed new online Cultural Competence Training for providers.
- Cultural competency in health care is the ability of systems to provide care to patients with diverse values, beliefs, and behaviors, including tailoring health care delivery to meet patients' social, cultural, and linguistic needs.
- All linked trainings are FREE and may provide continuing education credits.

# How can Cultural Competency Training benefit you?

- Studies demonstrated that cultural competence training significantly increased the cultural competence level of healthcare providers and is associated with increased patient satisfaction.
- Eliminates disparities in members' health status based on racial, ethnic, and cultural backgrounds.
- Improves the quality of services and health outcomes.
- Creates a competitive edge in the marketplace and decreases the likelihood of liability claims.
- Meets legislative, regulatory, and accreditation mandates.

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# Cultural Competency Training for Providers

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If you are enrolled in Medicaid, you must renew once a year or you will lose your coverage. RENEW TODAY

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Find a Provider | Become a Provider | About | Fraud & Abuse | Contact | LOGIN

Contrast a a a English

Enroll with MPC | For Members | MPC Well Connected | For Providers | I Need Help With | Coronavirus

**PROVIDER POST-SERVICES APPEALS**

MPC Providers Can Now Submit Claim Appeals Electronically

SUBMIT

- Providers - Home
- Prior Authorization
- Services – Prior Authorization
- Provider Forms
- Login
- Approved Drug Benefits
  - Medication – Prior Authorization
  - Step Therapy Requirements
  - HIV Carve-in Benefit Information
- Billing and Claims
- Provider Resources
- MPC's Diabetes Prevention Program
- Medical Management
- Behavioral Health
- Provider Relations Representatives
- News and Events
- Frequently Asked Questions
- Health Education Request Form
- Cultural Competency Training

for providers

# Cultural Competency Training

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**Cultural Competency Training**

- Providers - Home
- Prior Authorization
- Services – Prior Authorization
- Provider Forms
- Login
- Approved Drug Benefits
- Medication – Prior Authorization
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- Provider Resources
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## Cultural Competency Training

### What is Cultural Competency?

Cultural competency in health care is the ability of systems to provide care to patients with diverse values, beliefs, and behaviors, including tailoring health care delivery to meet patients' social, cultural, and linguistic needs.

### How can Cultural Competency Training benefit you?

- Studies demonstrated that cultural competence training significantly increased the cultural competence level of healthcare providers and is associated with increased patient satisfaction.
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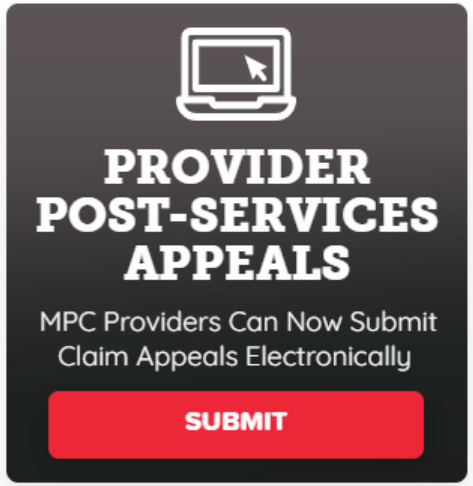


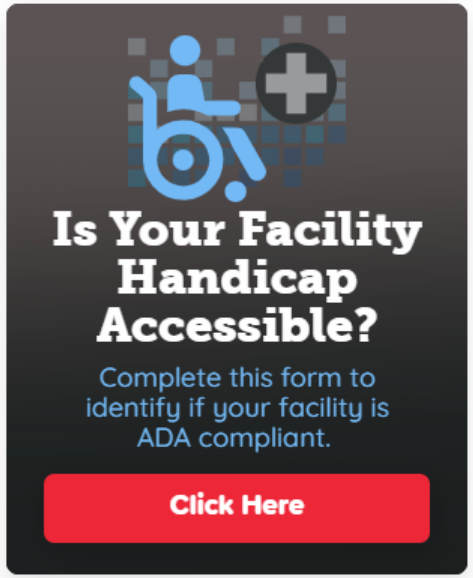

# Cultural Competency Training

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- Provider Relations Representatives
- News and Events
- Frequently Asked Questions
- Health Education Request Form

## Cultural Competency Resources

Below are training resources available to providers. Click on the tab for detailed information such as a link to the resource, the topics covered, length, cost, and certifications or CEUs offered.

- Think Cultural Health
- Conscious & Unconscious Biases
- Effective Communication for Healthcare Teams
- Quality Healthcare for Lesbian, Gay, Bisexual & Transgender People

# Cultural Competency Training

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## Think Cultural Health

**Think Cultural Health: A Physician's Practical Guide to Culturally Competent Care**

Offered by Office of Minority Health/DHHS
https://cccm.thinkculturalhealth.hhs.gov/default.asp?curcase=1

**Topics Covered:**

1 :: Areas related to cultural and linguistic competency in medical practice.

2 :: Strategies to promote self-awareness about attitudes, beliefs, biases, and behaviors that may influence clinical care.

3 :: Strategies to enhance skills toward the provision of care in a culturally competent clinical practice.

4 :: Advantages of the adoption of the National CLAS Standards in clinical practice.

**Length:**
Self-paced / 9 hours

**Cost:**
The U.S. Department of Health & Human Services offers this activity at no charge to the participant.

**Certification Upon Completion:**
N/A

**Continuing Education Credits:**

**Physicians:**

- A maximum of 9.0 AMA PRA Category 1 Credit(s)™.
- DOs can obtain a maximum of 9 continuing education credits for completing this program. The American Academy of Osteopathy (AAO) accepts Category 1 AMA Physician's Recognition Award credits, for which this program is accredited.

**Family Practice Physicians:**

- Up to 9 elective credits by the American Academy of Family Physicians.

**Physician Assistants:**

- A maximum of 9 hours of AAPA Category I CME credit by the Physician Assistant Review Panel. Approval is valid for one year from the issue date of December 31, 2021. Participants may submit the self-assessment at any time during that period.
- Successful completion of the self-assessment is required to earn Category I CME credit. Successful completion is defined as a cumulative score of at least 70 percent correct.

**Nurse Practitioners:**

- 9.0 contact hours of continuing education by the American Association of Nurse Practitioners. Activity ID 21105234 (through October 31, 2022)

**Additional:**

There are also culturally and linguistically appropriate services (CLAS) type of education e-learning programs for various types of practitioners:
https://thinkculturalhealth.hhs.gov/education

# Skill Building Opportunities

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**June 30, 2022**

Working with LGBTQ+ Populations in Evidence-Based Programs

**August 4, 2022**

Addressing the Social Determinants of Health in Diabetes Programs

**Visit Eventbrite for dates**

Summer Camp Learning Series: Patients with Diabetes, Heart Disease, and Hypertension

**The Maryland Department of Health (MDH), Center for Chronic Disease Prevention and Control (CCDPC) is pleased to offer a skill-building training series for Maryland evidence-based program providers.**

*The goal of this series is to provide a foundation of skills and competence for all leaders and managers of disease prevention and management programs. Training opportunities are no-cost for attendees and offer certificates of completion or continuing education credit.*

# Skill Building Opportunities

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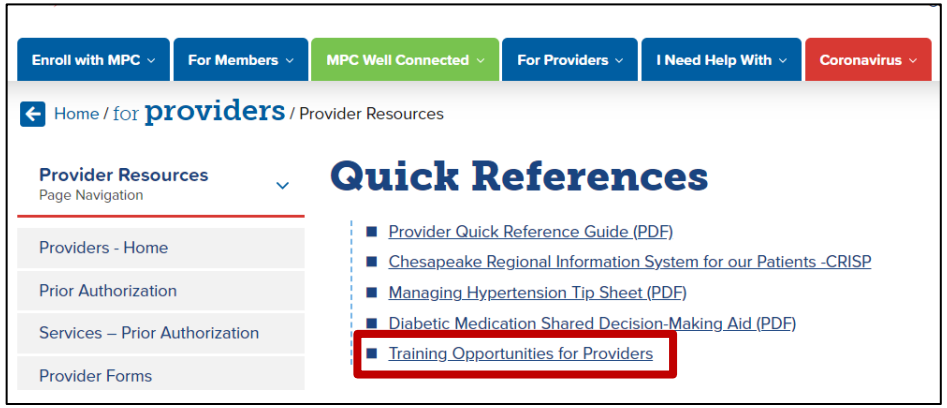
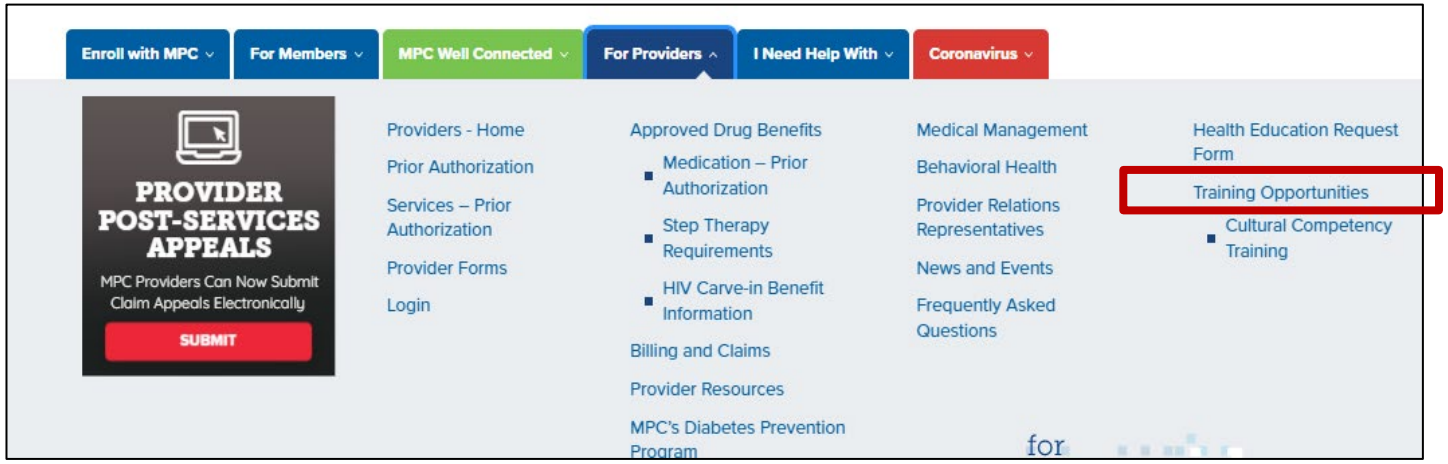
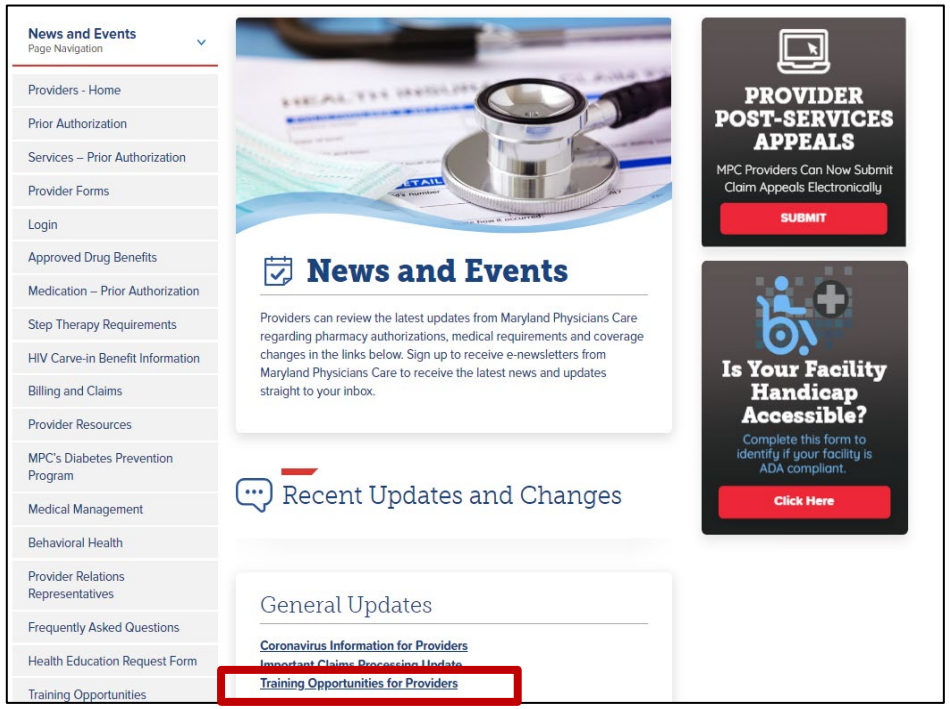
## Provider Resources under Quick References




## Provider Navigation – far right column




## News and Events under General Updates



# Maryland Early and Periodic Screening, Diagnosis and Treatment Program (EPSDT)

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The EPSDT Program was developed by the Maryland Department of Health (MDH) in conjunction with other state departments. Program requirements closely correlate with the American Academy of Pediatrics Periodicity Schedule. It allows for early identification and treatment of health problems before they become medically complex and costly to treat.

**MDH conducts annual EPSDT medical record reviews for compliance with the periodicity schedule.**

**This year's review will be conducted both desktop and in provider offices by Qlarant.**

***MPC encourages, and MDH requires, all providers' participation and cooperation by responding timely to record requests for faxed or mailed-in records.***

# Maryland Early and Periodic Screening, Diagnosis and Treatment Program (EPSDT)

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## EPSDT Regulatory Updates

**In CY 2019, MDH began requiring the following elements in a well-child visit:**

- Recorded Developmental Surveillance/History (0-20 years of age)
- 9-11 years:  Dyslipidemia Lab Test
- 18-21 years:  Dyslipidemia Lab Test
- 12 & 24 month Anemia Tests
- 3-5 year Anemia Test (not required if not done at 12 & 24 months)

**EPSDT resources such as the childhood immunization schedule, preventive health schedule, recommended forms to use during the wellness visit, and billing guidelines are available at:**
https://health.maryland.gov/mmcp/epsdt/pages/home.aspx

***Should you have further questions, please feel free to contact your Provider Relations Representative or call 800-953-8854, Option 2.***

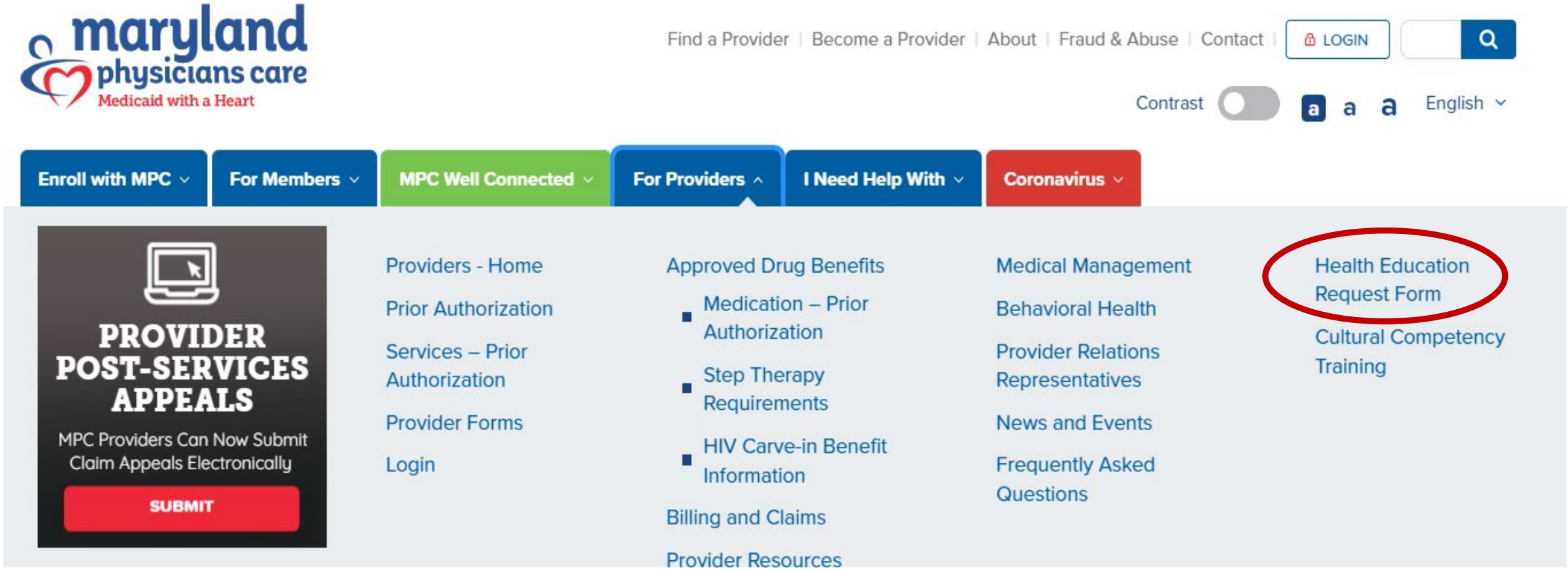
# Health Education Request Form

- ***As a friendly reminder***, Maryland Physicians Care has developed a new online Health Education Request Form for providers to access!

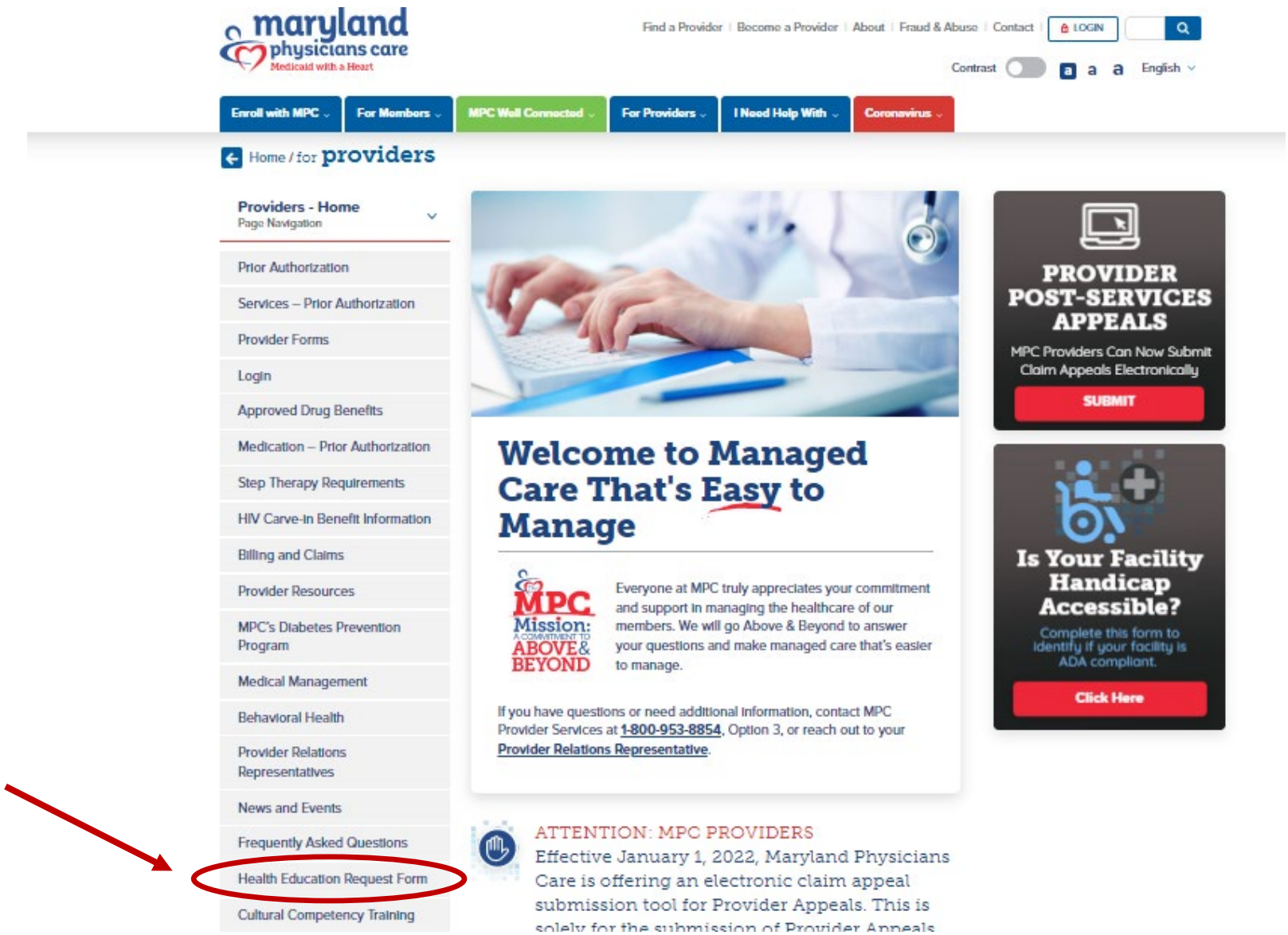
- Our goal is to make access to Health Education for your patients, our members, easier to access.

- MPC's Prevention & Wellness Team will promptly respond to the patient's needs identified in the request.

# Health Education Request Form



# Health Education Request Form



# Health Education Request Form

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**Provider Name** *(Required)*

First | Last

**Provider Phone** *(Required)*

**Provider Email** *(Required)*

**Member Name** *(Required)*

First | Last

**Member Phone** *(Required)*

**Member Email** *(Required)*

**1. Request Type** *(Required)*

- [ ] 30–45-minute class
- [ ] Web-based resources
- [ ] Mailed or emailed material

**2. Which topic would you like your patient to receive information on?** *(Required)*

- [ ] Adult Weight Management
- [ ] Asthma Management
- [ ] Blood Pressure/Cholesterol
- [ ] Children's Health
- [ ] Dental/Oral Health
- [ ] Diabetes
- [ ] Better Sleep
- [ ] Emergency Preparedness
- [ ] Fall Prevention (in and outside the home)
- [ ] Healthy Eating on a Budget
- [ ] Immunizations
- [ ] Lead Poisoning Awareness
- [ ] Men's Health
- [ ] Nutrition
- [ ] Pre-Diabetes
- [ ] Questions to Ask During Doctor Visits
- [ ] STI/STD/HIV Education
- [ ] Stress Management
- [ ] Tobacco Education
- [ ] Women's Health
- [ ] Other

**3. What barriers do you foresee getting in the way of a patient attending a FREE Health Education Program?** *(Required)*

- [ ] COVID concerns
- [ ] Childcare
- [ ] Lack of time
- [ ] Cultural
- [ ] Transportation
- [ ] Work
- [ ] Language
- [ ] Other

**Submit**

# Questions and Answers

Please post your questions in the Q&A area of the Webinar!

Thanks

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Help is Here

# Pharmacy Updates

Jonathan Keyser, PharmD, MBA
Director of Pharmacy

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# Pharmacy Updates

Jonathan Keyser, PharmD, MBA
Director of Pharmacy

# Formulary Changes

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| April 2022 | | | | |
|---|---|---|---|---|
| No Changes | | | | |
| **May 2022** | | | | |
| No Changes | | | | |
| **June 2022** | | | | |
| **Drug Name** | **Therapeutic Class** | **Change** | **Effective Date** | **ADL Alternative (if applicable)** |
| Acyclovir 5% Ointment | *Topical - Antiviral* | Add QL | 06/13/2022 | N/A |
| Calcipotriene 0.005% Cream, Ointment, Solution | *Topical - Antipsoriatic* | Add QL | 06/13/2022 | N/A |
| Ciclopirox 0.77% Cream, Gel, Topical Suspension, Shampoo | *Topical - Antifungal* | Add QL | 06/13/2022 | N/A |
| Clindamycin PH 1% Gel, Solution, Pledget, Lotion | *Topical - Antibiotic* | Add QL | 06/13/2022 | N/A |
| Clobetasol 0.05% Gel, Ointment, Shampoo, Solution, Lotion | *Topical - Steroid* | Add QL | 06/13/2022 | N/A |
| Clobetasol Emollient 0.05% Cream | *Topical - Steroid* | Add QL | 06/13/2022 | N/A |

# Formulary Changes

| | | | | |
|---|---|---|---|---|
| Clobetasol Prop 0.05% Foam | *Topical - Steroid* | Add QL | 06/13/2022 | N/A |
| Clotrimazole 1% Solution, Cream | *Topical - Antifungal* | Add QL | 06/13/2022 | N/A |
| Clotrimazole-Betamethasone Cream, Lotion | *Topical – Antifungal/Steroid* | Add QL | 06/13/2022 | N/A |
| Denavir 1% Cream | *Topical - Antiviral* | Add QL | 06/13/2022 | N/A |
| Diflorasone 0.05% Cream, Ointment | *Topical - Steroid* | Add QL | 06/13/2022 | N/A |
| Econazole Nitrate 1% Cream | *Topical - Antifungal* | Add QL | 06/13/2022 | N/A |
| Eucrisa 2% Ointment | *Topical - NSAID* | Add QL | 06/13/2022 | N/A |
| Fluocinonide 0.05% Cream, Gel, Ointment, Solution | *Topical - Steroid* | Add QL | 06/13/2022 | N/A |
| Fluocinonide 0.1% Cream | *Topical - Steroid* | Add QL | 06/13/2022 | N/A |
| Fluocinonide-E 0.05% Cream | *Topical - Steroid* | Add QL | 06/13/2022 | N/A |
| Gentamicin 0.1% Cream, Ointment | *Topical - Antibiotic* | Add QL | 06/13/2022 | N/A |
| Hydrocortisone Butyr 0.1% Cream, Ointment, Solution | *Topical - Steroid* | Add QL | 06/13/2022 | N/A |
| Ketoconazole 2% Cream, Shampoo | *Topical - Antifungal* | Add QL | 06/13/2022 | N/A |
| Lidocaine 5% Ointment | *Topical - Anesthetic* | Add QL | 06/13/2022 | N/A |

# Formulary Changes

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| | | | | |
|---|---|---|---|---|
| Lidocaine-Prilocaine Cream | *Topical - Anesthetic* | Add QL | 06/13/2022 | N/A |
| Mupirocin 2% Ointment | *Topical - Antibiotic* | Add QL | 06/13/2022 | N/A |
| Nystatin 100,000 Unit/GM Cream, Ointment, Powder | *Topical - Antifungal* | Add QL | 06/13/2022 | N/A |
| Pimecrolimus 1% Cream | *Topical - Immunosuppressant* | Add QL | 06/13/2022 | N/A |
| Tacrolimus 0.03% Ointment | *Topical - Immunosuppressant* | Add QL | 06/13/2022 | N/A |
| Tacrolimus 0.1% Ointment | *Topical - Immunosuppressant* | Add QL | 06/13/2022 | N/A |
| Santyl Ointment | *Topical - Enzymes* | Add QL | 06/13/2022 | N/A |
| Urea 40% Cream | *Topical - Keratolytic* | Add QL | 06/13/2022 | N/A |
| Lansoprazole (Prevacid) | *Proton Pump Inhibitor* | Add QL | 06/13/2022 | N/A |
| Omeprazole (Prilosec) | *Proton Pump Inhibitor* | Add QL | 06/13/2022 | N/A |
| Esomeprazole (Nexium) | *Proton Pump Inhibitor* | Add QL | 06/13/2022 | N/A |
| Rabeprazole (Aciphex) | *Proton Pump Inhibitor* | Add QL | 06/13/2022 | N/A |

# Questions and Answers

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Thanks

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# COVID Treatment

Dr. Bruce Vanderver
Chief Medical Officer

# Covid Treatment

Treatments are available for Covid for patients at risk of progression to severe disease

These reduce the risk of progression – they do not “cure” Covid

2 pills available – Paxlovid and Molnupiravir

2 infusions available – Remdesivir and monocloncal antibodies (mAb)

# Covid Treatment

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**Risk for Severe Covid**

- Immunocompromised individuals
- Unvaccinated individuals
- Age 65+
- Cancer
- Smoking status
- Chronic kidney, liver, lung, disease
- Cystic fibrosis
- Dementia or other neurological conditions
- Diabetes
- Cognitive disabilities
- Heart conditions
- HIV
- Mental health disorders
- Obesity
- Pregnancy

# Covid Treatments

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| | Route of Administration | Age | Dosing | Limitations |
|---|---|---|---|---|
| Paxlovid | PO | 12 years+ | 5-day regimen | Begin within 5 days of symptoms |
| Molnupiravir | PO | 18 years+ | 5-day regimen | Begin within 5 days of symptoms |
| mAb | IV | 12 years+ | 1-time infusion | Begin within 5 days of symptoms |
| Remdesivir | IV | 3.5kg + | 3-daily infusions | Begin within 7 days of symptoms |

# Covid Treatments

Paxlovid and Molnupiravir available in pharmacies

mAb and Remdesivir infusions available at most medical centers

- Each facility has a different process for infusions

# Covid Prophylaxis

Vaccination is still the best option

For those unable to be vaccinated, or with significant immunosuppression, there is Evusheld

- For ages 12 years+

Available as a 1-time IM injection

- Some pharmacies and medical centers have supplies

Must be administered before Covid exposure or infection

- Unclear if a second dose will be necessary

# Questions and Answers

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Thanks

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# Thank you for joining!