

**PROVIDER NAME**  
**ADDRESS 1**  
**ADDRESS 2**  
**CITY, STATE ZIP**

Beginning January 1, 2021, National Imaging Associates, Inc. (NIA) will provide utilization management for outpatient rehabilitative and habilitative physical medicine services on behalf of Maryland Physicians Care for members 21 years and older.

**Effective March 1, 2021**, the NIA authorization program will also include **chiropractors** rendering physical therapy services on behalf of Maryland Physicians Care for members 21 and older. This program is consistent with industry-wide efforts ensuring that physical medicine services provided to our members are consistent with nationally recognized clinical guidelines.

Under terms of the agreement between NIA and Maryland Physicians Care, Maryland Physicians Care will oversee the physical medicine program and continue to be responsible for claims adjudication, appeals and medical policies. NIA will manage outpatient rehabilitative and habilitative services through the existing contractual relationships with Maryland Physicians Care.

Any physical therapy services rendered by chiropractors (within scope of practice) on or after March 1, 2021 will require authorization. Prior authorization will be available beginning March 1, 2021 for dates of service March 1, 2021 and beyond and can be initiated through the website, [www.RadMD.com](http://www.RadMD.com) or NIA's Call Center by calling 1-800-424-4836.

For all other chiropractic services outside of physical therapy, the chiropractors will need to follow the process that is currently in place with Maryland Physicians Care.

In the coming weeks, you will receive more information from NIA. This will include details about training.

We appreciate your support and look forward to your assistance in assuring that Maryland Physicians Care members receive quality Physical Therapy services delivered in a clinically appropriate manner.

Should you have questions, please contact Maryland Physicians Care Provider Services at 1-800-953-8854.

Sincerely,

A handwritten signature in black ink, appearing to read "Glenn Bruce Vanderver". The signature is fluid and cursive, with a horizontal line extending to the right.

Glenn Bruce Vanderver, MD, MPH