Chamberlin Edmonds (CEA)  
Frequently Asked Questions

**Q. Who is CEA?**

A. Headquartered in Atlanta, GA CEA is a full service eligibility and enrollment company specializing in federal, state and local assistance programs. They are not a law firm. Simply put, they help health plan members to obtain additional benefits that they may be eligible for.

**Q. Why is CEA reaching out to health plan members?**

A. Chamberlin Edmonds’ purpose is to assist our Health Plan and their members (children and adults) by identifying those that may be potentially eligible for the Supplemental Security Income program based on their medical condition.

**Q. What is SSI (Supplemental Security Income)?**

A. SSI is a federal program that provides recipients with a monthly check if they have medical conditions that keep them from working or, for children, keeps them from growing, functioning, or learning as other kids their age do.

**Q. What is a cost of Chamberlin Edmonds’ services?**

A. There is never any cost to our members, their families, or you. This service is provided *AT NO CHARGE* to them and their families for being valued members of our health plan.
Q. What will CEA do to help members and their families?

A. CEA will complete a thorough screening and interview process for each member. If they determine through the screening that a member and/or their child(ren) may potentially qualify for SSI, they will complete all program applications and forms and send them to the member’s local SSA (Social Security Administration) office. They will then work with the member and local SSA office to get the application approved. Again, this is free of charge.

Q. What if a member had been denied for SSI before or already has an attorney?

A. CEA can still help if a member has applied and been denied or has an existing application. CEA can also work with a member’s attorney, if they have one, to help get their case approved.

Q. What is in it for the member and their family?

A. CEA offers our program expertise and support through this process. Upon being approved for SSI, the member and/or child(ren) will receive a monthly SSI cash benefit.

Q. How will medical providers be affected?

A. If you are listed as a medical treating source on a member’s application for SSI benefits, the Social Security Administration may contact your office/hospital to obtain medical records. There is no cost to you or any facility that you are affiliated with.