



Referral Process

Provider Referral Process and Document Requirements

Primary Care Providers (PCP's) are responsible for initiating and coordinating referrals of enrollees for medically necessary services beyond the scope of their practice. PCP's are to monitor the progress of referred enrollees; care and ensure that enrollees are returned to the PCP's care as soon as appropriate.

Participating Specialist Providers (PSP's) may also refer enrollees for medical services beyond the scope of their practice or may redirect the enrollees back to their PCP's, who in turn will coordinate the referrals.

The Maryland Uniform Consultation and Referral Form may be used to support the referral process; however, this form is not required provided that referrals are documented in the enrollees' medical charts, with pertinent referral information furnished to the MPC participating health professional to which the member is being referred. . If you choose to use a referral form you must use the Maryland Uniform Consultation and Referral Form. With the exception of an obstetrical referral that must be sent or faxed to MPC's Case Management Department immediately upon confirmation of pregnancy, providers do not need to furnish a copy of the referral form to MPC.

If a participating health professional is not available, MPC may issue a prior authorization for a referral to a non-contracted provider. A non-contracted provider will not be reimbursed for services rendered without a prior authorization.

*****PLEASE NOTE*****

A PRIOR AUTHORIZATION MAY STILL BE REQUIRED FOR SERVICES. CHECK THE PRIOR AUTHORIZATION GRID OR CONTACT MARYLAND PHYSICIANS CARE DIRECTLY FOR ADDITIONAL DETAILS OR QUESTIONS.