



**\*\*\* IMPORTANT NOTICE \*\*\***

***Interactive Voice Response System (IVR) no longer available after  
12/31/2011***

Dear Maryland Physicians Care (MPC) Provider:

Please be advised that effective January 1, 2012, MPC's Interactive Voice Response (IVR) System will no longer be available as an option when calling into our call centers to verify member eligibility.

*We are strongly encouraging MPC network providers to utilize our secured web portal "My MPC Source" as a valuable resource to save time when accessing member eligibility information.*

If your practice does not currently have access to the web portal, you may visit us on the web at [www.marylandphysicianscare.com](http://www.marylandphysicianscare.com) or by contacting our Provider Relations Department at 1.800.953.8854 to get registered.

Sincerely,

Maryland Physicians Care (MPC)  
Provider Relations Department